

# Central hosting makes office walls disappear

In just a few years' time, Caruur car & truck rental, a car and truck rental company from Ghent, has become a renowned business. About a year ago, they added a new office in the port of Ghent to their head office, which is located near the Dampoort. Unsurprisingly, that raised questions about hosting. And Combell found the right solution.



Caruur' story is similar to that of many small companies. You start with a single office, but your services become a success and, after a few years, you expand your company by adding a second office. At that moment, as a company, you must think about how you want to organize your data management. Caruur wanted to make that data from both offices available to every employee, in order for them to have the same information at their disposal, from any location, at any moment. Combell's solution is external hosting via a Terminal Services dedicated server. Via this external server, the vehicle rental application is hosted centrally.

For the company's employees, working with this application is child's play. From their Windows environment, they can log onto an external desktop

on which they can find that application, which is hosted on Combell's server. Of course, the application is only available to Caruur's employees.

For a relatively small company such as Caruur, this solution provides some important (and cost-effective) benefits. "The benefit of using an external server is that you do not have to invest in extra server(s) or optimize your connexions between several locations if you want to work on the same server. Also, you no longer need to perform backups yourself.

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## CARUUR'S ISSUE

Caruur wanted all the data to be available to the employees in both offices of the rental company.

## COMBELL'S SOLUTION

Via Combell's Terminal Services dedicated server, Caruur's vehicle rental application is now hosted centrally.

## COMBELL'S ASSETS

As a company, you do not have to invest in extra servers yourself. Combell also performs the required backups. The future expansion of your company and the related administrative reorganization occur faster and more smoothly with an external server.



Hans Deconinck

“In case of a power failure, Combell has 5 diesel backup generators, which can run continuously.”

As a matter of fact, it often happens that, during a reinstallation, the daily backup turns out to be useless or incomplete. While you thought that everything was done well. As a company manager, you also often depend on staff that rarely specialize in this area”, says Hans Deconinck from Caruur. “Another benefit is that, thanks to this external hosting, a possible future expansion of Caruur to yet another location will occur faster and more smoothly.”

### Redundant power supply

The external server is very easy to access and is always available. The risk of losing data is nearly inexistent, since Combell guarantees redundant power supplies. In case of a power failure, Combell has 5 diesel backup generators, which can run continuously. Combell signed agreements with several diesel suppliers, in Belgium and the Netherlands, which ensure a continuous supply of diesel. The power circuit itself is redundant; elec-

trical power is supplied by two different suppliers. In order to secure the system even more, Combell even installed the generators in duplicate. Caruur and other customers of Combell can thus rest easy. Combell thought about everything in order to avoid data loss. And Combell knows the system works fine. Over the years, since the company's founding, the backup generators have been used only once. And everything went well, because nobody noticed anything, adds Combell.

## CARUUR'S IDENTIKIT

Caruur is a rental company that mostly serves companies from the region of Ghent and its surroundings. It rents small private cars, vans and trucks.

Caruur also offers operational leasing or renting for private cars and vans. We try to beat our main competitors by keeping our service level as high as possible.

The recently opened office on the Kennedybaan in the port of Ghent has the perfect location for customers in the canal area of Ghent. The Dampoort office serves individuals and companies in the downtown area.

## Data loss is the managers' greatest fear

On the Combell website, you can find some interesting facts & figures that highlight the importance of performing backups. Did you know that:

- Only 1 out of 6 SMEs perform a correct backup? (De Tijd)
- Only 1 out of 5 SMEs lose data due to theft and virus infections? (Zibb)
- One of the managers' greatest fears is data loss? (De Tijd)
- Monday is the most dangerous day for data loss? (CRN)
- Laptops are more sensitive to data loss than desktop computers? (De Tijd)
- Staff errors cause 20% of data loss? (Computable)

A virtual desktop (VDI) can take away the fear of data loss, thanks to automated and continuous backups. An increasing number of users are convinced that working with a VDI is better. In 2009, there were 500,000 VDI users worldwide. In 2013, this number should reach 49 million (Gartner).

More info about this server solution?  
Contact one of our account managers on  
**0800-8-567890**